



Serious Broadband

Agreement

For the supply of SiteNET Service (Telehousing)



Customer Details

***Must be completed**

Full name of Customer*	
Trading Name (if any)*	
Order Number (if any)*	
CityLink Quotation Reference (if any)*	
Description of your main business activity	

Contact Person for this Agreement

Name	
Phone Number	
Email Address	

Invoicing Contact Details

Name* and Position of Contact Person for invoicing	
Invoice Postal Address (PO Box #)*	
Billing contact phone*	
Billing contact fax	
Billing contact email	
Email Address for invoice (If applicable)	
Direct Debit Option (Tick if required)	<input type="checkbox"/> Please complete a Direct Debit Authority

Service Required

SiteNET Location

• Lambton House, Level 2, 160 Lambton Quay, Wellington	
• AT&T Tower, Basement, 15-17 Murphy Street, Wellington	
• Telco Building, Level 1, 16 Kingston Street, Auckland	

Shelf / Rack Space...	Qty	Installation Fee	Monthly Fee
• 20RU			
• 40RU			

(NB: Full Cabinet: A separate request for an Access Card will need to be processed)

End User Name (if different from Customer)	
Service Requirement Date (by Close Of Business) *	
Internet Service Provider / Service Provider (if applicable)	

Technical Information

Expected Power Consumption*	
Additional Power Usage (>10amps)	
Any other specific requirements	

* Must be completed

Technical Contact Details

Technical contact name	
Position	
Technical contact phone(s)	
Technical contact fax	
Technical contact email	

Additional Services at SiteNET Facility

PublicLAN

	Connection Features (Tick as appropriate)	Installation Fee \$	Monthly Fee \$
PublicLAN Connection Speed	25 <input type="checkbox"/> 100 <input type="checkbox"/> 1000 <input type="checkbox"/>		
24hr x 7 day Support	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Second Port Connection	Yes <input type="checkbox"/> No <input type="checkbox"/>		

ExchangeNET

Exchange Point	25Mb/s	100Mb/s	1000Mb/s	Installation Fee	Monthly Fee
Auckland Peering Exchange					
Wellington Internet Exchange					

Peering Details (Choose one) – IPv4 / IPv6

AS Number <i>(We can help you obtain an AS Number if you need one)</i>	
IPv4 or IPv6 Network(s) to be advertised*	
Proposed Router <i>(Make, model, software version)</i>	

Contract Term for All Services

24 months 36 months

“You” (the CityLink Customer) agree to purchase CityLink’s SiteNET service together with any additional CityLink Services which are specified by you on this form, subject to the CityLink Terms and Conditions as set out on the CityLink website (www.citylink.co.nz) from time to time.

Transmission of this completed form constitutes an order by you for the supply of services and is able to be acted upon by CityLink.

SIGNED BY CITYLINK CUSTOMER:

Your /authorised person’s signature

Date

Print name of authorised person

Position

When completed send to CityLink as a PDF by email (to sales@citylink.co.nz) or by facsimile (04 385-9004) or by post (PO Box 9328, Wellington, 6141)

CITYLINK ACCEPTANCE:

CityLink Limited agrees to provide the CityLink’s SiteNET service together with any additional CityLink Services which are specified by you on this form, subject to the following variations (if any):

SIGNED BY CITYLINK:

Signature of Customer/authorised person

Date

Print name of authorised person

Position

CityLink Office Use Only	Circuit / Job #	
Received in CityLink	Account Manager	
Tested & Commissioned	Signed	